

Seeds.Tools Public and Personal Mailboxes

What's so special about it?

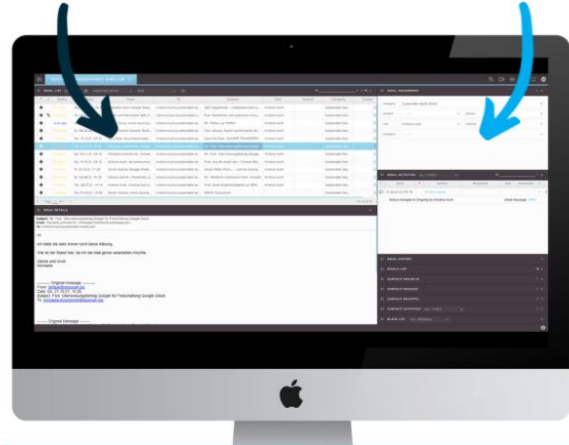
- **Solution for Public Mailboxes**
Shared inbox via personal login
- **Designed for workflow**
Transparency & task distribution
- **Status documentation**
via Activity Log
- **Assignment to persons**
for clear task distribution
- **Notes and Todos**
for processing and reminding
- **Provision of KPIs**
like answering rate or average response time
- **Newsletter and series mails**
for easy campaigning
- **Teamwide email templates**
for recurring messages

→ Our software helps to get your team in flow

Monthly subscription
starting at
250.00 €*
* All prices excl. tax.

What everyone has

What we offer for your workflow



Activities, advanced assignment, additional information and documentation

Mails that are handled by several persons, especially in support and sales inboxes, often produce lots of workload through a lack of transparency - what leads to high response times.

Our mailbox solution is based on the optimal processing of emails by teams: teamwide access, all process infos at one glance and clear responsibilities.

Via assignment, emails are delegated to or taken over by one person. Through the different possible statuses, everybody will be aware (and can filter) what is due or already in progress. Tasks and reminder can be set. For recurring use cases and defined workflows, templates can be created.

Every activity is logged and transparent for the whole team. So, if needed, anyone can take over at any time.

What the tool includes

- Public Mailboxes
- Personal Mailboxes
- Mailing lists for Newsletter
- Template editor
- KPIs